



AJMER VIDYUT VITRAN NIGAM LIMITED

(Commercial Deptt.) (Website-www.avvnl.com)

Corporate Identification Number (CIN)-U40109RJ2000SGC016482

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No. AVVNL/ Addl. CE(HQ)/ XEN(C-II) /F./2017-18/D. 2428 Dt. 11-10-17

ORDER

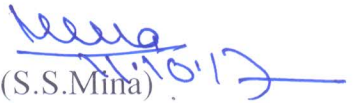
Sub:- Prompt replacement of Burnt Energy Meters.

Detailed guidelines for replacement of defective/ stopped energy meters are prescribed vide order No. 1674 dated 08.08.2017 (Comml Aj-685), but it has been observed that in the cases of burnt energy meters, after depositing the cost of burnt meter in the Nigam office, burnt meters are not replaced in time and supply of the consumers is restored by by-passing the meters. Meanwhile during vigilance checking, cases of theft are being made against the consumers while in such cases consumers are not defaulter and this practice causes discrepancies and unrest among the consumers.

To avoid such a situation in future, in compliance to the RERC (Standard of Performance for Distribution Lisencee) Regulation -2014, burnt meter shall be replaced and supply of the consumer be restored within 48 hours of deposition of the security of the meter in lieu of the cost of the meter by the consumer. In intervening period charging shall be made as per TCOS clause No. 27 for all categories of consumers except agriculture category. In Ag metered category, it shall be charged according to Comml Aj 694 dt 09.10.2017 and on flat rate tariff.

The above instructions shall be strictly complied.

By Order,


(S.S.Mina)

Addl. Chief Engineer (HQ)
AVVNL Ajmer