



# AJMER VIDYUT VITRAN NIGAM LIMITED

(Commercial Deptt.) (Website-www.avvnl.com)

Corporate Identification Number (CIN)-U40109RJ2000SGC016482

Regd. Off. Vidyut Bhawan, Panchsheel Nagar, Makadwali Road, Ajmer 305004

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No. AVVNL/ ACE(HQ.)/SE(Comml)/XEN(C-II) /F. /2021-22 /D.No.2750 Dt. 02-11-2021

## OFFICE-ORDER

Sub:- Relaxation from online payments for amount above Rs 20,000/-

In order to encourage the online / digital payment, following directions were issued by Ajmer Discom vide order No 2657 dt 20.02.2021(Comml Aj-821) effective from 01.04.2021;

1. Payment of Energy Bills and other payments for amount upto Rs 10,000/- may be accepted in cash / through Cheque / Demand Draft or online / digital mode.
2. Payment of Energy bills and other payment for amount above Rs 10,000/- and upto Rs 20,000/- shall be accepted only through Cheque / Demand Draft or through online / digital mode.
3. Payment of Energy bills and other payments for amount above Rs 20,000/- shall be accepted through online / digital mode only. However Agriculture consumers and all Govt. Departments / Local Bodies / Nigams etc may make payment for any amount through Cheque, Demand Draft or through online / digital mode also.

A number of representations have been received from consumers regarding difficulties in online payment as they are not aware of online payment system.

Looking to the problem being faced by the public in making online payment, and further direction of Hon'ble Chairman Discoms in the matter, the condition of accepting the payment for amount above Rs 20,000/- through online mode only is hereby relaxed in exceptional cases and concerned XEN (O&M) is authorized to accept such request and payments for more than Rs 20,000/- through Cheque / Demand Draft on merit of the case.

By Order

  
(M.C. Baldi)

Addl. Chief Engineer (HQ)

 AVVNL Ajmer