



**RAJASTHAN RAJYA VIDYUT PRASARAN NIGAM LIMITED**

[Corporate Identity Number (CIN): U40109RJ2000SGC016485]

Regd. Office: Vidyut Bhawan, Jyoti Nagar, Jaipur - 302005

**OFFICE OF THE SUPERINTENDING ENGINEER (PROC-I)**

M. M. Building of RVPN, Old Power House Premises (Back Side),  
Near Ram Mandir, Bani Park, Jaipur - 302 006.

Telephone: +91-141-2208916; Fax: +91-141-2208916;

email: [se.tlpc@rvpn.co.in](mailto:se.tlpc@rvpn.co.in);

Website: [www.rvpn.co.in](http://www.rvpn.co.in) / [www.energy.rajasthan.gov.in](http://www.energy.rajasthan.gov.in)

No. RVPN/SE/Proc-I/XEN(Comm.)/AEN-7/ARC-Telephone/D. 948

Dated 20/12/21

M/s Megha Communications,  
1, Abhinav Vihar, Vaishali Marg,  
Panchawala, Jaipur.

M/s Rajasthan Telematics Limited,  
208, City center complex, S.C. Road,  
Jaipur.

M/s Harsh Telecommunications,  
37, Jagdish Colony, Mahesh Nagar,  
Jaipur.

M/s Ritu Enterprises,  
2, PHED quarter, Vaishali Marg,  
Jaipur.

**Sub:- Sealed quotation for Annual Rate Contract for maintenance of Telephone lines & Telephone instruments installed at MM Building of RVPN, Jaipur for the period 1 year w.e.f. 16.01.2022 to 15.01.2023.**

Dear Sir(S),

Sealed tenders are invited for **Annual Rate Contract for maintenance of Telephone lines & Telephone instruments** installed at MM Building of RVPN, Old Power House Premises, Near Ram Mandir, Banipark, Jaipur. As per details below;

S. No.	Name of Work	Total Nos. of existing lines
1.	Annual maintenance contract for maintenance of Telephone lines & instruments installed at MM building, RVPN, Jaipur	102 Nos.

**Brief terms & Conditions :-**

- 1) Period of ARC w.e.f. 16-01-2022 to 15-01-2023.
- 2) Payment: Quarterly payment on prorated basis by the A.O. (P&C-I), RVPN, Jaipur on satisfactory performance of AMC and on submission of the bill in triplicate to the SE( Proc-I), RVPN, Jaipur.
- 3) Validity of offer: 45 days from date of opening of quotation.
- 4) Scope of service, General instructions (Terms & Conditions) and other relevant details at Annex-I.
- 5) Price bid as per Annexure-PB

*[Handwritten signatures and initials]*


Sealed quotations along with specific terms and conditions, if, any, must reach in this office latest up to 30.12.2021 at 02:00 PM and the same shall be opened at 03:00 PM on the same day in presence of contractors/representative who wish to present.

  
(V.P. Dhar)

Superintending Engineer (Proc.-I)  
RVPNL, Jaipur.

Copy to the following for information & necessary action:-

- 1) The Account Officer (P&C-I), RVPN, Jaipur.
- 2) Notice Board.

  
Superintending Engineer (Proc.-I)  
RVPNL, Jaipur.

RAJASTHAN RAJYA VIDHYUT PRASARAN NIGAM LIMITED(RVPNL) intends to award **Annual Rate Contract for maintenance of Telephone lines & Telephone instruments** installed at MM Building of RVPN, Old Power House Premises, Near Ram Mandir, Banipark, Jaipur for one year w.e.f. 16.01.2022 to 15.01.2023.

**1. INSTRUCTION TO BIDDER**

- The firm should have a valid GST registration certificate(Copy to be enclosed)
- The firm should have at least 1 years' experience in the concerned field (To be enclosed copy of PO of contract of 1 years of Maintenance of Telephone lines & Instruments awarded in last 5 years)

**2. LIST OF DOCUMENTS TO BE ENCLOSED**

- Name and Address of the firm with contact details
- Copy of GST registration
- Copy of Permanent Account Number(PAN)
- Copy of RTGS details
- Copy of award of contract of 1 years in last 5 years
- Signed copy of Bid document and Terms & conditions

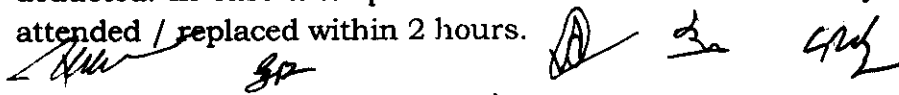
**Note – Price bid will be considered only if the firm is technically qualified.**

**1. SCOPE OF SERVICE:-**

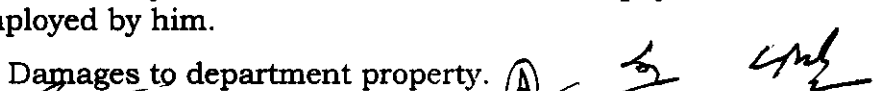
- The Annual Rate Contract will cover maintenance of Telephone lines and Telephone instruments only.
- At the receipt of complaint from authorized representative, contractor will send their technical personnel for rectification of fault immediately. Scheduled preventive visits shall be done weekly by the contractor's representative on the working day of RVPNL and report in the prescribed form shall be furnished.
- Schedule preventive visits shall be done weekly by personnel on working day of RVPN. A report in the prescribed format shall be sent to AEN(Comm.), RVPN, Jaipur for every visit.
- In the event of any fault arising in the telephone lines and telephone instruments system at any time during the schedule working hour of RVPN, a complaint will be lodged by authorized personnel of RVPN at the address/telephone of the firm.
- On the receipt of complaint firm will send their technical personnel for rectification of fault immediately.
- The firm shall also provide maintenance support through skilled manpower. All type of repair/maintenance will be done by firm at office site of RVPN during the contract period.

**2. DOWNTIME AND PENALTY:-**

- Downtime for an extension will be 24 Hours only, if the downtime exceeds beyond 24 hours, penalty @ Rs 100/- plus GST per day per extension will be deducted. In case a telephone set of an extension is faulty the same is to be attended / replaced within 2 hours.



### **3. GENERAL TERMS & CONDITIONS**

- **Period of AMC:-** The above Annual Rate Contract is applicable for a period of 12 Months from the date of expiring of present work order on the same rates /terms & conditions.
  - **Contract Agreement:-** You shall furnish the contract agreement on the Non-judicial stamp paper of Govt. of Rajasthan @0.25% of the contract value or worth Rs.500/- whichever is higher within 15 days of issue of work order to the S.E. (Proc-I), RVPN, Jaipur. List of Telephone Lines is enclosed herewith as per Annexure A
  - Annual Charges per line shall be paid for a period of 12 Months for ARC only. For any additional line to be newly connected/disconnected with the system, maintenance charges shall be paid/deducted on prorated basis.
  - Before imposition of a penalty, firm will be informed by RVPN in writing.
  - In case of default to the terms & conditions mentioned here-in the contract or in case of any extra ordinary delay from the firm to attend the complaint of system, RVPN reserve the right to get the work done from outside agency. But in such case RVPN will inform in writing to the firm by giving at least 7 days time to do the needful or represent with the reasons.
  - **Mis-handling:-** This ARC covers maintenance of fault arising during normal use of the system. But fault arising out of damage caused due to fire, theft, riots, war, natural calamities, accident and any other exceptional circumstances will not be covered under this maintenance contract and rectification of such faults will attract extra charges. For such events, reports will be submitted to AEN(Comm.), RVPN, Jaipur for getting the prior approval to proceed with the rectifications.
  - The firm liability will not extend for rendering of any service under circumstances, posing a safety or healthy hazard.
  - **Terms of payment:-** Quarterly payment on prorated basis shall be made on satisfactory performance of ARC and submission of bills in triplicate to S.E. (Proc-I), RVPN, Jaipur within 30 days through A.O.(P&C-I), RVPN, Jaipur.
  - **Consignee:-** The ARC shall be carried out under the supervision of AEN(Comm.), RVPN, Jaipur.
  - All T & P required for the work shall be arranged by the firm at his cost.
  - The income tax, sales and other work contract tax etc. shall be deducted from the bills as per rules applicable.
  - In case of firm's negligence or non-observance of safety and other precautions, any accident/injury occurred to any other person/public, the contractor shall have to pay the compensation and other expenses as decided by the statutory authority under labour laws or rules made there in as prevalent from time to time.
  - Due to firm's carelessness/negligence in observing safety precautions, if damages to department properties and personal occur, the same shall be recovered from the pending bills or from his security deposits.
  - The RVPN may withhold the whole or part of any payment for the work carried out by the firm on account of following reasons:-
    - a). Defective work not remedied.
    - b). Claims filed against the contractor.
    - c). Failure by the contractor to make due payment for material or labour employed by him.
    - d). Damages to department property.
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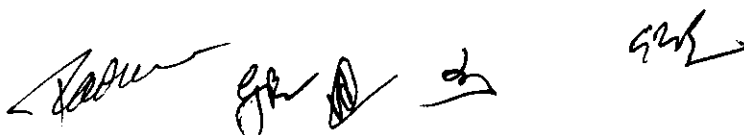
- The firm shall be fully responsible for the conduct of his employees. Any act of misbehavior theft on the part of the firm's employees, shall be treated as breach of contract.
- The Engineer-In charge shall be at liberty to object in and person employed by the firm who committed misconduct, or negligent for such events the contractor shall have to removes the personal objected.
- The firm shall not leave the waste material at site. At the completion of work, waste material shall be removed and disposed off beyond the CE (Proc) Building premises as directed by Engineer- In charge.
- After award of work, the firm shall intimate the name and required particular of persons to the concerning Engineer-In charge for arranging Gate Passes, as required for entry into the premises. The contractor has also to ensure police verification of the employees so engaged.
- The firm shall be responsible in case he/she/their workmen is/are/found committing theft. In such cases/incidents, and cost of material/article shall be deposited by the contractor and in addition to this a compensation of Rs. 1000/- + GST shall have to deposited with the Department failing which necessary amount shall be recovered from the pending bills.
- The firm shall not sublet the contract.
- The jurisdiction of court for settling of dispute shall be at Jaipur.
- It is the sole responsibility of the firm to get his workmen to ensured accident and injury while at work, as required by prevailing rules for payment of compensation.
- The firm shall be fully responsible for providing safety equipments first aid, emergency medical treatment to his employees.
- If work not found satisfactory, work order will be cancelled within 30 days prior notice to the contractor & security will be forfeited.
- RVPN reserve the right to cancel the contract as per decision of higher authorities.
- **Disputes:-** All disputes/differences and questions whatsoever may arise between the parties herein out of or in connection with the contract shall always be deemed to have arisen in Jaipur, Rajasthan and no other Court except the Court within (Jaipur) shall have the jurisdiction to entertain or try the same.
- **Acceptance:-** Please acknowledge the acceptance of this purchase order within 7 days from the receipt of the order to this office positively, failing which it will be presumed that the terms & conditions incorporated in the order are acceptable to you.

**Superintending Engineer (Proc.-I),  
RVPNL, Jaipur.**

- I accept the terms & condition of the tender as stated in Annexure-1 and do work accordingly.

Date  
Place

**Authorized Sign.  
Name & Seal of Firm**



**QUOTATION FOR ANNUAL RATE CONTRACT FOR MAINTENANCE OF TELEPHONE LINES AND TELEPHONE INSTRUMENTS INSTALLED AT MM BUILDING OF RVPN, JAIPUR**

<b>S.No.</b>	<b>Description</b>	<b>Qty</b>	<b>Unit Price per Telephone line &amp; instrument per year (in Rs.)</b>	<b>Amount</b>
1	ARC Charges for Telephone lines & Telephone instruments	102 Nos.		
	GST@			
	Total Amt.			

**In words Rupees .....**

\* The no. of connections may increase/decrease as per availability of officers & staff.

- I accept the all terms & conditions stated in this NIT.

**Authorized Sign.  
Name & Seal of Firm**

*[Handwritten signatures and initials]*