

JAIPUR VIDYUT VITRAN NIGAM LTD.

NO.JPD/CAO/Rev./F.215(II)/D-209/

Jaipur, Dt. 5-10-05

ORDER

Sub:- Billing in respect of consumers having abnormal consumption.

It has been brought to the notice that the consumers are billed on abnormal consumption without checking and confirming the reasons for such an abnormal consumption recorded prima facie. It not only causes harassment to the consumers but also affects the overall working and image of the Nigam adversely.

To curb recurrence of such instances, following procedure is hereby prescribed for strict compliance of all concerned.

1. Unit officer & ARO will ensure that cases relating to recording of abnormal consumption are reported regularly by the Meter Readers through Daily Progress Report (A-30), already prescribed for the purpose.
2. Daily progress report (A-30) provided by the Meter Readers in the unit offices will immediately be sent to the concerned ledger keepers who will critically examine the cases relating to abnormal variation in consumption on top priority and put up their detailed report to the unit officer through ARO for taking immediate steps for investigating the reasons of recording such an abnormal variation in consumption and deciding appropriate action accordingly.
3. Ledgers keepers will further check all the energy bills having abnormal consumption specifically, received from the computer agencies prior to issue to consumers and ensure that the energy bills reflecting abnormal variations are not issued to the consumers without prior approval of the unit officer concerned.

The order shall come into force with immediate effect.

  
(A. K. Jain)  
Chief Accounts Officer

Copy to the following for information and necessary action :-

1. The Zonal Chief Engineer, Jaipur Zone/Bharatpur Zone/Kota Zone), Jaipur Discom.,  
Jaipur./Bharatpur/Kota
2. The Dy. Chief Engineer( ), Jaipur Discom, Jaipur.
3. The FA&COA, Jaipur Discom, Jaipur.
4. The Superintending Engineer( ), Jaipur Discom, \_\_\_\_\_.
5. The Sr. Accounts Officer/Accounts officer( ), JPD, \_\_\_\_\_.
6. The Executive Engineer( ), Jaipur Discom, \_\_\_\_\_ alongwith 4 spare copies for their Assistant Engineers.

  
Chief Accounts Officer