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No. JdVVNL/ SE (CSS)/JU/XEN-IPDS/TN-TW-468 /D 2972 Dated 17/12/19

Corrigendum/Addendum - II (TN TW-468)

To

All intending bidders

Subject:- Corrigendum in the uploaded Pre-Qualification Requirement and Technical Specification of TN TW-468.

Ref: This office corrigendum letter no. 5621 dated 15.11.2019.

The corrigendum is hereby issued in continuation to the already uploaded pre-qualification requirement with technical documents & corrigendum letter dated 15.11.2019 under TN TW-468.

All intending bidders are requested to go through the amendments and act accordingly while participating in the aforesaid bid.

The details mentioned in the existing pre-qualification requirement of the technical specification amended vide corrigendum letter dated 15.11.2019 as detailed below, shall be read as mentioned against each. However, the other particulars in the already uploaded technical specification / corrigendum will remain the same:-

Amendments in Pre Qualification Requirement:

QR NO.	EXISTING CLAUSE OF TN TW-468 (WITH CORRIGENDUM DATED 15.11.2019)	AMENDED TO READ AS
1.	Bids can be submitted by a Company incorporated under applicable Companies Act /Proprietary Firm/ Partnership Firm incorporated under applicable Partnership Act existing from last 5 financial years. Or A Consortium of maximum 2 bidders. Each of the bidder should be a Company incorporated under applicable Companies Act /Proprietary Firm/ Partnership Firm/ Labour Society incorporated under prevailing Act under constitution of India which is existing from last 5 financial years.	No Change
2.	The bidder shall possess Class "A" or Class "B" electrical contract licenses issued by Electrical Inspectorate of Govt. of Rajasthan. The Lead Bidder shall possess the certification. * If the above certificate is not furnished at the time of bidding, bidder may furnish Bank Guarantee of Rs. 5.0 Lacs with undertaking to furnish the above License within 2 months from the date of award of contract. However the date of implementation schedule shall not be extended on these grounds & failing which the said BG shall be invoked.	No Change

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3.a	<p>i. The Bidders shall be minimum CMMI level-3 (minimum) or higher certified and shall have ISO 9001:2008 latest version valid for at least three months after submission of bid. (Lead bidder shall possess the above certification)</p> <p>Further, along with this, bidder should have also experience of running the at least 90 seater or as per requirement of the Discom, Customer Care Centre for Electricity Utility / Telecom / Banking / Insurance sector, continuous for at least One Year during the last three Financial Years (i.e. F.Y. 2016-17 to F.Y. 2018-19) through In house developed Software / COTS software / Utility's own software (any bidder can satisfy the condition)</p>	No Change
3.b	<p>ii. The Bidder have experience of executing at least one project providing software solutions in the spheres of Call Centre /Contact Centre /Public Consumer Grievance Redressal System to any DISCOMS/ Utilities in India for one year continuously (without any interruption) during last 3 years. One such project should have been implemented at a utility whose consumer base is minimum 20 Lakhs for a minimum duration of one year. Or Two such projects should have been implemented in utilities whose consumer base is minimum 10 Lakhs for a minimum duration of one year. Lead Bidder shall satisfy the condition</p>	No Change
Alternative OF QR NO 3		
3.c	<p>i. The Bidders shall have ISO 9001:2008 & ISO 27001:2013 or higher (latest version) valid for at least three months after submission of bid (Lead bidder shall possess the above certification)</p> <p>Further, along with this, bidder should have also experience of running the at least 90 seater or as per requirement of the Discom, Customer Care Centre for Electricity Utility / Telecom / Banking / Insurance sector, continuous for at least One Year during the last three Financial Years (i.e. F.Y. 2016-17 to F.Y. 2018-19) through In house developed Software / COTS software / Utility's own software (any bidder can satisfy the condition)</p>	No Change
3.d	<p>ii. The Bidder shall have experience of executing at least one project providing software solutions in the spheres of Call Centre /Contact Centre /Public Consumer Grievance Redressal System to any DISCOMS/Utilities in India for one year continuously (without any interruption) last 3 years(i.e. F.Y. 2016-17 to F.Y. 2018-19. One such project should have been implemented at a utility whose consumer base is minimum 40 Lakhs for a minimum duration of one year. Or Two such projects should have been implemented in utilities whose consumer base is minimum 20 Lakhs for a minimum duration of one year. Lead Bidder shall satisfy the condition</p>	No Change

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4.	<p>The Bidder should have a minimum average annual turnover of Rs. 125.00 Cr in last three Financial Years (i.e F.Y. 2016-17 to F.Y. 2018-19)</p> <p>In case of consortium, Lead bidder shall satisfy 75% of the Turnover requirement while the other bidder should have minimum 25% of the turnover requirement.</p> <p>The Bidder should have positive net worth as on 31stMarch, 2019. In case of consortium both the bidders should have positive net worth as on 31stMarch, 2019.</p>	<p>The Bidder should have a minimum average annual turnover of Rs. 45.00 Cr in last three Financial Years (i.e. F.Y. 2016-17 to F.Y. 2018-19)</p> <p>In case of consortium, Lead bidder shall satisfy 80% of the Turnover requirement while the other bidder should have minimum 20% of the turnover requirement.</p> <p>The Bidder should have positive net worth as on 31stMarch, 2019. In case of consortium both the bidders should have positive net worth as on 31stMarch, 2019.</p>
5.	<p>The bidder should have executed / under execution / handled one or more contract of power sector for deployment of Fault Rectification Teams including vehicles for at least one year during last 03 years (as on bid submission date) in any electrical utility in India. (Any Bidder can satisfy the condition)</p>	<p>The bidder should have executed / under execution / handled one or more contract of power sector for deployment of Fault Rectification Teams including vehicles for at least one year during last 03 years (as on bid submission date) in any electrical utility in India. (Lead Bidder shall satisfy the condition)</p>
6.	<p>The bidder should have experience of O&M /Fault rectification of HT lines / network in any electrical utility in India. (Any Bidder can satisfy the condition)</p>	<p>The bidder should have experience of O&M /Fault rectification of HT lines / network in any electrical utility in India. (Lead Bidder shall satisfy the condition)</p>
7.	<p>The Bidder should not have been blacklisted by any of the Ministry/ Department of Government of India/ State Governments and also neither convicted nor any criminal case is pending against it before any court of competent jurisdiction</p>	No Change
8.	<p>The Bidder should not have been black listed by any power utility in India in last 3 years. In case of consortium, Both the members shall meet this requirement</p>	No Change
9.	<p>The Authorized Signatory signing the Bid on behalf of the Bidder should be duly authorized by Competent Authority to sign the Bid and the Contract/Agreement on their behalf</p>	No Change
10.	<p>The Bidder should be registered with EPF Organization and ESI Corporation. The bidder should have at least 1500 manpower on his payroll continuously for 02 years in last 03 FY (2016 - 17 to 2018 -19) (In case of consortium, all the members may meet the requirement jointly or individually)</p>	No Change
11.	<p>The Bidder should have valid GST IN</p>	No Change

This is issued without prejudice to various other terms & conditions of the subject bidding documents.

Dr. Sanjay Vajpal

(Dr. Sanjay Vajpal)
SUPERINTENDING ENGINEER (CSS)
JODHPUR DISCOM, JODHPUR

Copy to the Superintending Engineer (IT), Jodhpur Discom, Jodhpur for arranging hosting of this corrigendum / addendum/ clarification (TN TW-468) at Nigam's website (<http://energy.rajasthan.gov.in/jdvn1>).

Dr. Sanjay Vajpal
17/11/21
SUPERINTENDING ENGINEER (CSS)